

How to reset Drexel Legacy Account password?

1. Log in to accounts.drexel.edu using your updated password, select "Main Drexel Account" from the "On what system is that account" dropdown menu, then click on the Sign In button.



Computer Accounts Management Service

Your Drexel computer account is used to gain access to all of the functions of the Computer Accounts Management Service.

New to Drexel?
[Click here to pick up your first accounts](#)

New students please note:
It may take 2-3 business days for your new computer accounts to be ready after the tuition deposit (matriculation fee) is paid to Admissions. If you are still receiving the error message "there is no person on file ..." after 3 business days, please contact the Accounts office for assistance (215-895-2020 or accounts@drexel.edu).

If you already have an account, [sign in with DrexelConnect](#)
OR
use the form below

What is your DrexelOne user-id?
NOTE: The user-id is usually your initials followed by two or three numbers.

What is the password for that account?

On what system is that account?

[Forgot Password?](#)

If you have trouble with this service, please send email to the IT Accounts Office at Accounts@drexel.edu or call us at (215) 895-2020.

2. Click on the "Continue..." button

Computer Accounts Management Service
Current User Password Validation

Your login was successful.

Click the "Continue" button below to claim new accounts or manage the ones you already have.

3. You will see a list of accounts, of which one is your "Drexel Legacy Account". Click on the key icon next to the "User Id" column:



Computer Accounts Management Service

Your Current Computer Accounts

General Information...

Official email address: ██████████@drexel.edu
 Password Reset Settings: **Already set up**

Account Specific Information...

The following accounts have been created for you. Use the small key icon to change your password on a single account; use the large key above to change all accounts at once.

	User-Id	Host system	Activated	
	██████████	Drexel BannerWeb	██████████	Not applic
	██████████	Main Drexel Account	██████████	Not applic
	██████████	Drexel Legacy Account	██████████	Not applic

To set up an **Academic Unix** account click here:

When you're done with the Computer Accounts Management System you should sign out to prevent others from accessing your accounts. Click the button at the right to sign out.

Note: you might want to use same password for both Main Drexel Account and the Drexel Legacy Account for the sake of consistency.

4. You will be prompted to change your legacy account password.

Computer Accounts Management Service

Account Setup Wizard

Change Your Password

This web page lets you change your password. For security reasons, we make you re-enter your old password and we hide the new password as you type it. We also ask you to type in the new password a second time so that you can be sure that you typed what you meant.

You are changing the password for just one account. If you meant to change your email and Domain passwords together, [go back](#) to the accounts listing and click the big key icon in the **General Information** section of the page.

Since security is the whole reason for having a password, we have some rules to make sure that passwords aren't easy for strangers to guess.

1. The password must be between 10 and 32 characters in length.
2. It must contain characters from at least 3 of 4 character sets: lowercase (e.g. a, b, c), uppercase (e.g. A, B, C), numbers (e.g. 1, 2, 3), or **symbols** (e.g. @, \$, !)
3. It should not contain your name or your username.
4. The new password has to be different from the old one in at least three characters. That is, you can't change just one character.
5. The new password should be one you have never used before.

Current password:

New password:

Confirm new password:

Click OK to change your password, or Cancel if you do not want to do so now.

5. Once your new password is accepted, you will see a confirmation page like this:



Computer Accounts Management Service

Account Setup Wizard

Changing Your Password

We are now trying to change the password(s)...

Changing password for **Drexel Legacy Account** account [REDACTED] Please wait... OK

All of the passwords were reset.

If you'd like, you may now return to your [accounts list](#).

6. Test using your new password to login to [E-ZBorrow](#) and [ILLiad](#) as well as [restricted e-resources](#).
7. If any issues, please contact DU IT help desk (215.895.2020, consult@drexel.edu).